



MUTUA MADRID OPEN

La Caja Mágica, Madrid, April 22 to May 5, 2024

Sky Barcino Sales & Marketing Team

Package 4 Nights

- 1 Ticket in the selected category for:
 - Friday, May 3 Day: ATP Semifinal
 - Friday, May 3 Night: ATP Semifinal
 - Saturday, May 4: ATP Doubles Final & WTA Singles Final
 - Sunday, May 5: WTA Doubles Final & ATP Singles Final
- 4 nights in the selected hotel with breakfast included
- Check-in: May 2, 2024
- Check-out: May 6, 2024
- In/out transfer (Airport/Hotel/Airport)
- Private City Tour



Hotels included in the program

HOTEL 3 Stars:

- Hotel Miau
- Hotel Casón del Tormes
- Or similar

HOTEL 4 Stars:

- Hotel Riu Plaza España
- NH Madrid Nacional
- Or similar

HOTEL 5 Stars:

• Option1:

- Palacio de los duques Gran Melià - The Leading Hotels of the World
- NH Collection Madrid Suecia
- NH Collection Madrid Palacio de Tepa
- Or similar

• Option2:

- Relais & Chateaux Heritage Hotel
- Or similar

Package 4 Nights

ACCOMMODATION	CATEGORY 2	CATEGORY 1	SKY SEATS	PLATINUM SEATS
	Double	Double	Double	Double
3* HOTEL MIAU or similar	3.100 €	3.200 €	4.620 €	4.900 €
4* HOTEL RIU PLAZA ESPAÑA or similar	3.220 €	3.320 €	4.740 €	5.020 €
5* OPTION 1 PALACIO DE LOS DUQUES GRAN MELIÀ - THE LEADING HOTELS OF THE WORLD or similar	3.940 €	4.040 €	5.400 €	5.680 €
5* OPTION 2 RELAIS & CHATEAUX HERITAGE HOTEL or similar	4.570 €	4.610 €	5.970 €	6.250 €

Net rates, expressed in euros (€). Includes tax and fees.

It doesn't included luggage, night transfer supplement, insurance, tips, visas, personal expenses such as laundry, phone calls, drinks or any other service not described here. All additional services, such as flights, early check-in, late check-out, etc, are available under request and subject to availability

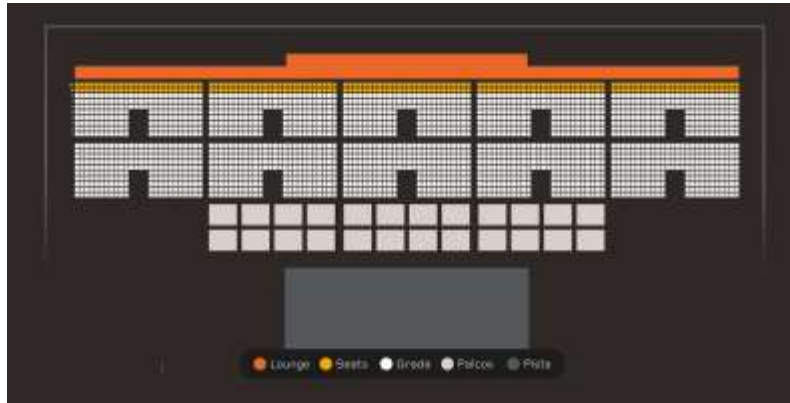
Manolo Santana Stadium- Seating Map



SKY SEATS

The Sky Seats are located in the last two rows of the East Side at the Manolo Santana Stadium. They have Access to the Sky where you can enjoy the best tennis in an exclusive area for dining and networking..

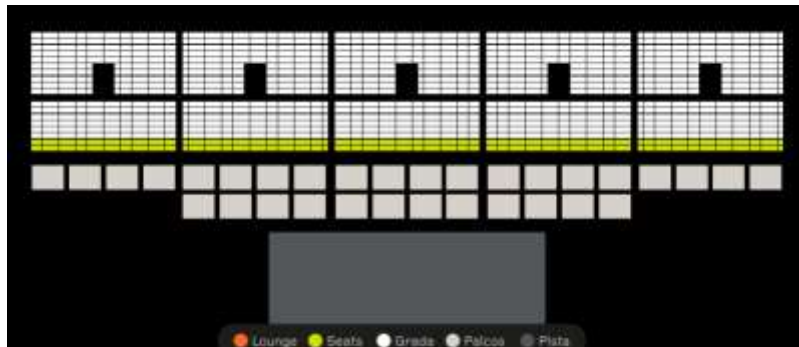
Once inside the venue and having exchanged the ticket for the Sky Access bracelet, you can decide whether to watch the best tennis in a reserved seat at the Manolo Santana Stadium or enjoy from the Sky.



PLATINUM SEATS

The Platinum Seats, are located in the first two rows of the East Side at the Manolo Santana Stadium and have Access to the lounge area located in the Commercial Street on floor -2.

Once inside the venue and having exchanged the ticket for the Lounge Access bracelet, you can enjoy the best tennis in a reserved seat at the Manolo Santana Stadium or enjoy in the Lounge an exclusive catering. The VIP Platinum Lounge is located in the comercial area near the lake.



HOTEL MIAU

3*

Check-in: 3PM /Check-out: 12PM

The small and charming Hotel Miau is a 19th Century building in the famous Plaza Santa Ana.

Free Wi-Fi is available in all rooms. The rooms in the Hotel Miau are comfortable and decorated in a simple, contemporary Style. Some have views of the Plaza Santa Ana.

The Plaza Santa Ana is one of Madrid's liveliest squares, with plenty of bars and restaurants. From here you can reach many of the main tourist sites on foot, including the Puerta del Sol, the Plaza Mayor, the Prado and the Thyssen-Bornemisza. The Teatro Español is next door.



HOTEL CASÓN DEL TORMES

3*

Check-in: 3PM /Check-out: 12PM

The Casón del Tormes is situated in a peaceful area in the heart of Madrid, between Plaza de España and the Royal Palace. Its spacious rooms enjoy plenty of natural light.

Rooms at the Casón del Tormes feature a private bathroom, satellite TV and a fridge. They also come with heating and air conditioning.

A buffet breakfast is served in the Los Madroños lounge. The central location of the hotel also means guests can easily walk to bars and restaurants in the surrounding area.

Plaza de España Metro Station is just 100 meters away, offering direct access to the Art Triangle, including the Prado Museum.

Tour buses leave from the famous Gran Vía, a 1 minute walk from the hotel. The Casón del Tormes offers practical services such as a tour desk and 24 hour front desk. Currency Exchange is available at Reception. Free WiFi is available.



RIU PLAZA ESPAÑA

4*

Check-in: 14PM /Check-out: 12PM

Well situated in the centre of Madrid, Riu Plaza España features air-conditioned rooms, a restaurant, free WiFi and a bar. This 4 star hotel offers room service and a Concierge service. The hotel offers an outdoor heated swimming pool, fitness centre, nightclub and the 24 hours front desk.

At the hotel all rooms are equipped with a private bathroom.

Guests at Riu Plaza España can enjoy a buffet or a gluten free breakfast.

The accommodation offers a terrace.

Popular points of interest near Riu Plaza España include Royal Palace of Madrid, Gran Vía and the Temple of Debod.



NH MADRID NACIONAL

4*

Check-in: 14PM /Check-out: 12PM

El NH Madrid Nacional is set in Madrid's famous Art Triangle, 150 metres from Atocha AVE train station. Set in a historic building with original features, it overlooks the Botanical Gardens.

All air conditioned, soundproof rooms have free WiFi, a pillow menú, flat screen satellite TV and a minibar.

The NH Madrid Nacional serves breakfast in the restaurant which offers great City views. A wide selection of local dishes and wines is available in Tablafina Restaurant and Bar located in the lobby.

Room service is also available. There is a 24 hour Front desk.



PALACIO DE LOS DUQUES GRAN MELIÁ - THE LEADING HOTELS OF THE WORLD 5*

Check-in: 3PM /Check-out: 12PM

Palacio de los Duques Gran Meliá - The Leading Hotels of the World is located 300 metres from Madrid's Royal Palace, the Royal Theatre and the Cathedral. It features a seasonal rooftop pool and a terrace with City views. Set on a 19th Century palace, Palacio de los Duques Gran Meliá - The Leading Hotels of the World is inspired by Velazques's famous paintings and has its own private lush historic garden. There is also a Thai Room wellness center and a 24 hour gym.

Rooms and suites at this hotel feature a 49 inch LED TV with Cromecast, Iphone docking station, Nespresso coffee machine and free WiFi. The private bathroom includes a shower, heated floors and toiletries.

Palacio de los Duques Gran Meliá - The Leading Hotels of the World, and Sabatini Gardens are 300 metres away. The Prado Museum is 20 minutes walk away. El siglo XIX, está inspirado en las famosas pinturas de Velázquez y tiene un exuberante jardín histórico privado. El establecimiento alberga el centro de bienestar Thai Room y un gimnasio abierto las 24 horas.



NH COLLECTION MADRID SUECIA

5*

Check-in: 3PM /Check-out: 12PM

Featuring a rooftop terrace with panoramic views of the City, NH Collection Madrid Suecia is located in central Madrid, beside the Circulo de Bellas Artes Cultural Centre and Gran Via.

Modern, air conditioned rooms feature flat screen satellite TV, free WiFi and a minibar. The private bathroom includes a rain shower.

The hotel's Casa Suecia Restaurant offers Mediterranean cuisine. You can also enjoy a drink at the lounge cocktail bar or on the rooftop terrace.

Meeting and event spaces are available at the hotel, and you will also find an on site fitness centre.

Originally opened in the 1950's by the Swedish royal family, NH Collection Madrid Suecia has hosted guests such as Ernest Hemingway and Che Guevara,.

In the neighbouring districts of Las Letras, Chueca, and Fuencarral you will find a range of dining options, nightlife and trendy shops.

Banco de España Metro Station is just 150 metres away. Plaza de Cibeles is a 5 minute walk, while Puerta del Sol is 10 minutes's walk away.



NH COLLECTION MADRID PALACIO DE TEPA

5*

Check-in: 3PM /Check-out: 12PM

Set in a restored, 19th century palace, NH Collection Madrid Palacio de Tepa offers a 24 hour gym, free WiFi and on site restaurant. Puerta del Sol is 350 metres away.

Elegant, spacious rooms come with a flat screen TV, air conditioning and a minibar. The modern bathroom includes free toiletries.

The hotel was built in a Neoclassical Style and you can still see the remains of the historical canal system inside.

The hotel has an elegant and contemporary restaurant. Breakfast includes a wide range of quality products.

Located in Madrid's Las Letras District, the hotel is 5 minutes from the Royal Palace, Sol and Anton Martín metro stations are both a 5 minute walk away. The Prado Museum, Reina Sofia Art Centre and Thyssen-Bornemisza Museum are within 1 km of the hotel.



NH RELAIS & CHATEAUX HERITAGE HOTEL

5*

Check-in: 3PM /Check-out: 12PM

Relais & Châteaux Heritage Hotel offers 5 star accommodation in Madrid, next to Paseo de la Castellana. It is located on a 20th century listed building beautifully decorated with a belle époque design.

The hotel features a modern décor, offering an urban and Cosmopolitan spirit, merged with up to date technologies. All rooms come with a private bathroom with high end toiletries, bathrobe and slippers. A buffet breakfast is served every morning at Relais & Châteaux Heritage Hotel.

Lunch and dinner are provided at the restaurant Haroma, run by the Michelin awarded chef Mario Sandoval, offering local and Mediterranean cuisine.

There is a roof top sun terrace with a stylish lounge area to relax. When guests need guidance on where to visit, the Reception will be happy to provide advice.

Guests can discover Madrid City centre as it is reachable within walking distance of the financial district, also located within a short distance.



PRIVATE CITY TOUR - MADRID

Duration: 8 hours private vehicle

Maximize your time in Madrid with a private guide and a personalized tour that allows you to explore the City and your own pace. Stroll through the historic sweep of Puerta del Sol, browse the shops of Gran Via and check out the luxurious Royal Palace. Stop along the way to sample some traditional tapas (own expense) and take photos of the City's many landmarks, then finish the tour with a visit to the Prado Museum. Tickets to the Prado Museum and the Royal Palace personalized itinerary: see the sites that interest you most.



Terms and Conditions

The following terms and conditions form part of the contract with Sky Barcino, SL. Please read them carefully as they set our respective rights and obligations when making a reservation.

RESERVATION: At the time of confirming a reservation with us, Sky Barcino, SL will issue the reservation confirmation and/or pro-forma requesting the corresponding deposit. Upon receipt of the deposit, acceptance of our Terms and Conditions is implied following the following clauses.

The reservation holder must be over 18 years old, once processed the reservation confirmation will be sent to you, which must be verified by you carefully as soon as you receive it. Please contact us immediately if there is any incorrect or incomplete information, as it may not be possible to make changes at a later date, it is beyond our responsibilities if they are not notified within 24 hours of receipt.

In case of notifications outside this time limit, we will do everything possible to rectify any errors or changes, please note that this may entail extra costs.

Any information you provide us this will be transmitted to our travel providers.

PAYMENTS: At the time of booking a deposit payment of a stipulated amount may be requested or the total payment according to each reservation may be requested, which will not be refundable. In case only a deposit is paid, the payment of the remaining balance will be informed via e-mail, it will never be less than 16 weeks prior to the trip. In case of not receiving the total or partial payment, as requested on the due date, Sky Barcino, SL has the right to cancel your reservation without refunding the previously paid amount. We accept payments through bank transfers.

MEDICAL ASSISTANCE: We do not include personal medical assistance in our reservations. We recommend that you take out a medical insurance policy that covers the costs of assistance (including repatriation), in case of accident, illness, lost of luggage, money and other expenses. Take your medical and/or travel insurance with you, it may be required in an emergency.

DOCUMENT DELIVERY: All documents (invoices, vouchers, et.) will be sent via e-mail to the addresses provided or delivered at the destination of the reserved event, or in the case of event tickets, in the format that the organizer decides for each of them. Once the documents have been delivered, we will not be responsible for their loss unless is due to our negligence.

PASSPORTS, VISAS AND HEALTH: All passengers without exception (including children) must carry their corresponding documentation in accordance with the law of the country or countries to which they are traveling. It is the sole responsibility of passengers, when travel requires it, to obtain their visas, passports, vaccinations, certificates, etc. In case the visa is rejected by the authorities or if entry into the country is denied to the passenger for not complying with requirements, problems with documentation or forgetting it, the passenger will be solely responsible. Therefore, S33kers Hospitality, SL declines any responsibility for such events and it is the responsibility of the passenger to pay for any costs that may be incurred. All passengers must comply with all current laws and requirements regarding visas to enter all countries. In case of passengers under 18 years of age traveling alone, with one parent or without both parents or legal guardians must have permission issued by the legal authority certifying their minority with the relevant documentation and permission.

TRANSFERS: They will be provided on a regular service basis on buses and shared with other passengers. Passengers are allowed to carry one suitcase per passenger with an assigned seat or by car or minivan as sent in the proposal. The waiting time at the airport from the moment of landing at the airport will be a maximum of 45 minutes without exception. Transfer schedules will be reconfirmed at our destination by our staff. It will be the passenger's responsibility to comply with designated transfer times, maximum waiting time for pick-up for transfers to airports, events, etc, will be 10 minutes. In case of not showing up at the stipulated time, passengers must move on their own.

HOTELS: Hotels are subject to availability; double or twin rooms are not guaranteed. At check-in time, hotels may request a credit card from passengers as a guarantee for additional costs that may be incurred during their stay. In case of traveling with children, accommodation policy will be subject to each establishment. Hotels may be modified by one of equal or better category at not additional charge.

TICKETS: Unless otherwise stated, Sky Barcino, SL is not an official ticket seller for events. Tickets will be delivered on site up to 2 hours before the start of the event. Sky Barcino, SL does not guarantee that seats will be next to each other, regardless of whether the travel program reservation has been made for a group. For the reservation and issuance of tickets to the event, the Travel Agency/Tour Operator, must provide passenger information: copy of passport, complete address (address, postal code, city, country), email address, mobile phone number with corresponding country code. In case S33kers Hospitality, SL fails to deliver the tickets, it will refund the corresponding amount for them, as long as the claim is made within 10 days of the date of the specific event that the passenger attended. Tickets can be on paper, electronic or downloaded through a mobile application, therefore, passengers must have internet access in the country where the event takes place in order to enter. Sky Barcino, SL is not responsible in case passengers do not have the mobile to enter the event. The price printed on the ticket is not binding on the sale price, which includes management fees, taxes, etc. The passenger accepts and consents to such sale and will not have any possibility of claiming.

The lost, stolen or damaged tickets cannot be reprinted.

CANCELLATIONS AND MODIFICATIONS: Any cancellation or amendment request must be sent in writing via email and will not take effect until received by us. Cancellation of reservation will incur charges of 100% of its cost. We do not guarantee that we can comply with change request. The amendment fee will be €50 per person.

In case cancellations or modifications are made by Sky Barcino, SL, it will be notified as soon as possible and an alternative will be offered; you will have the option to accept or reject it. In this latter case, a full refund of what was previously paid for cancellation or modification will be made except for those costs incurred by modifications. In case of cancellation of the event due to natural disasters, terrorism, political causes (demonstrations, general strike, etc.) and epidemics or by organizers themselves, S33kers Hospitality, SL will not be responsible for them and no refund will be made.

CANCELLATION OR CHANGE BY THE EVENT ORGANIZER:: In the event that the event is held behind closed doors (without an audience), if the city of the venue is changed, if it is canceled or postponed by the Organizers, due to influences beyond the scope and control of Sky Barcino, SL, the Agency will have credit in favor to be used for any future sporting event. The credit note will be valid for use for a maximum of 1 year from the date of issue. Please note that prices are subject to change, which may result in an increase in the cost for the future selected event.

CLAIMS: In the hypothetical case that you have a claim, complaint or experience any problem with your package while you are away, you must immediately inform our local representative or agent of the service provider in question. Any notification must be specified in writing and delivered as soon as possible. If we do not have or cannot contact you at your destination, you should contact us in Spain using the contact details provided, giving us full details and a contact number. Until we know about complaints or problems we cannot begin to resolve them. If the passenger is dissatisfied, he/she must report it within 28 days of returning to his/her country of origin, providing his/her booking reference and full details or his/her complaint. For all complaints and claims involving illness, personal injury and death, Sky Barcino, SL cannot be held responsible for this type of complaint. Cancellation or charges due to force majeure that are beyond our control, unfortunately since it is not the responsibility of Sky Barcino, SL they cannot be accepted or proceed with any compensation. In these reservations, “force majeure” conditions mean any event that we or the provider of the services in questions could not have foreseen or avoided even with due care. Such events may include war or threat of war, riots, civil unrest, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fires or different events beyond our control. Complaints will not be accepted for claims for services contracted directly by the passenger at their destination. Sky Barcino, SL will not be responsible for those services that are not included in the contracted package.,

COST OF YOUR TRIP: We reserve the right to increase or decrease the prices of our packages at any time. Sky Barcino, SL reserves the right to make changes and corrections to advertised prices at any time. Once your reservation has been confirmed there will be no modifications except for currency fluctuations.

SECURITY RULES: The Passenger must take into account that the requirements and rules of the country applied to his/her reservation will correspond to the country where the event will take place.

BEHAVIOR: We expect all our clients to be considerate to other passengers. If in our reasonable opinion or in the reasonable opinion of any other person in authority, the passenger or any member of the group behaves improperly and causes problems for any third party, Sky Barcino, SL, will have the right to terminate the tour package without prior notice and the passenger(s) in question will be required to leave the accommodation or other service. We will have no further responsibility towards such passenger(s), including return travel arrangements. No refunds will be made incurred as a result of termination.

Special Requests

Contact us:

info@skybarcino.com

Whatsapp (24/7): +34696017526

Extra Nights

Single Room / Family Room

Exclusive Concierge Service

Private guide / Private Tours

Groups

Only Tickets

Another request

